

## JINXUAN MA

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### EDUCATION

Florida State University, Tallahassee, FL Ph.D. of Information Studies	May 2014
University at Buffalo, the State University of New York, Buffalo, NY Master of Library Science	June 2007
Tianjin Foreign Studies University, Tianjin, China Master of Arts in International Information Management	January 2001
Tianjin Normal University, Tianjin, China Bachelor of Science in Archives Management	July 1990

### RESEARCH INTERESTS

Information-seeking behavior, health informatics, consumer health, information resources and services, HIT application, social media, health literacy, information literacy, LIS theories and research methods.

### RESEARCH EXPERIENCE

- Dissertation research: "Interacting with Health Information for Self-Care: An Exploratory Study of Undergraduate Students' Health Information Literacy". Major Professor: Dr. Don Latham, Committee Members: Dr. Melissa Gross, Dr. Mia Lustria, and Dr. Robert Glueckauf (professor at FSU College of Medicine).
- Participated in an NIMH grant funded research project "Faith Community Nurse's Spiritual Counseling for Rural Dementia Caregivers" led by Dr. Robert Glueckauf; conducted data analysis and wrote partial study findings (May 2010-December 2012).
- Participated in an NIH/NIMH grant funded research project "African-American Alzheimer's Caregiver Training and Support" led by Dr. Robert Glueckauf; conducted data analysis, wrote partial study findings, and created a problem list of caregivers' daily caregiving challenges (September 2008-May 2010).
- Participated in the research project "PatientsLikeMe: ALS Patients Sharing Experiences and Personal Health Information Online" led by Dr. Mia Lustria; conducted data analysis and literature review (February 2009-February 2010).

## PUBLICATIONS

### Journal Articles (referred)

- Kazmer, M., Glueckauf, R., **Ma, J.**, & Burnett, K. (2013). Information use environments of African-American dementia caregivers over the course of cognitive –behavioral therapy for depression. *Library & Information Science Research*, 35(3): 191-199. doi:10.1016/j.lisr.2013.02.003
- Kazmer, M., Lustria, M. L. A., Burnett, G., Cortese, J., Kim, J., & **Ma, J.**, Frost, J. (2011) (Accepted) Distributed knowledge in an online patient support community: Authority and discovery. *Journal of the American Society for Information Science and Technology*.
- Ma, J.** & Latham, D. (2013). (Under Review) Interacting with health information for self-care: A pilot study exploring undergraduates' health information literacy. *Library & Information Science Research*.

### Conference Papers (international meetings, refereed with published proceedings)

- Ma, J.** & Latham, D. (2013). Interacting with health information for self-care: A pilot study exploring undergraduates' health information literacy. *iConference 2013 Proceedings* (pp. 793-796). doi:10.9776/13390
- Kazmer, M. M., Glueckauf, R. L., **Ma, J.**, Schettini, G., & Silva, M. (2013). Information behavior of rural dementia caregivers over the course of counseling interventions. *iConference 2013 Proceedings* (pp. 844-848). doi:10.9776/13430
- Kazmer, M. M., Glueckauf, R. L., Burnett, K., Schettini, G., **Ma, J.**, & Silva, M. (2013). "My greatest help comes from the Lord": Religion and the information behaviors of dementia caregivers. *Proceedings of the Third Annual Conference on Information and Religion*, Charlotte, NC, June. Kent, OH: Center for the Study of Information and Religion.
- Burnett, G., Lustria, M. L. A., Cortese, J., Kazmer, M., Frost, J., Kim, J., & **Ma, J.** (2010) PatientsLikeMe: Social norms and information values in an online health support group. *Proceedings of the American Society for Information Science and Technology*, 46, 1-4. doi: 10.1002/meet.2009.1450460370
- Lustria, M. L. A., Burnett, G., Cortese, J., Kazmer, M., Frost, J., Kim, J., & **Ma, J.** (2010) PatientsLikeMe: ALS patients sharing experiences and personal health information online. *Proceedings of the American Society for Information Science and Technology*, 46, 1-5. doi: 10.1002/meet.2009.1450460335

### Conference presentation & poster (referred)

- Ma, J.** (2014, January). *Interacting with health information for self-care: An exploratory study of undergraduates' health information literacy*. Jean Tague Sutcliffe Doctoral Student Research Poster Competition at the 2014 Annual Conference of Association for Library and Information Science Education, Philadelphia, PA.
- Ma, J.**, & Latham, D. (2013, January). *Interacting with health information for self-care: A pilot study exploring undergraduates' health information literacy*. Poster presentation at the 2013 Annual Conference of Association for Library and Information Science Education, Seattle, WA.
- Ma, J.**, & Latham, D. (2013, February). *Interacting with health information for self-care: A pilot study exploring undergraduates' health information literacy*. Poster presentation at the 2013 iConference, Fort Worth, TX.
- Kazmer, M., Glueckauf, R. **Ma, J.**, Schettini, G., Silva, M. (2013, February). *Information behavior of rural dementia caregivers over the course of counseling interventions*. Poster presentation at the 2013 iConference, Fort Worth, TX.

- Ma, J.** (2013, February). *Consumer health information seeking behavior research*. Presentation at the 2013 iConference doctoral colloquium, Fort Worth, TX.
- Ma, J.** (2012, January). *A Phenomenographic Study: Undergraduates' conceptions and perceptions of health information literacy*. Poster presented at the 2012 Annual Conference of Association for Library and Information Science Education, Dallas, TX.
- Lustria, M., Burnett, G., Cortese, J., Kazmer, M., Frost, J., Kim, J., & **Ma, J.** (2009, November). *PatientsLikeMe: ALS patients sharing experiences and personal health information online*. Paper to be presented at the 2009 American Society for Information Science and Technology Annual Meeting, Vancouver, British Columbia, Canada.
- Burnett, G., Lustria, M., Cortese, J., Kazmer, M., Frost, J., Kim, J., & **Ma, J.** (2009, November). *PatientsLikeMe: Social norms and information values in an online health support group*. Paper to be presented at the 2009 American Society for Information Science and Technology Annual Meeting, Vancouver, British Columbia, Canada.

### Publications in Chinese

- Ma, J.** (2003). Trends in personalized health information retrieval in the digital environment. *Chinese Journal of Medical Library and Information Science*, 1(12):12-13.
- Ma, J.** (2003). Searching evidence-based medical information and its clinical applications for bladder cancers. In R. Hang (Ed.), *The clinical therapy and research of bladder tumor* (pp. 1051-1068). Tianjin, China: Tianjin Science and Technology Publishing Housing.
- Ma, J.** (2002). Building and managing a comprehensive electronic information center in medical university libraries. *Journal of Tianjin Medical University*, 3(76):20-21.
- Ma, J.** (2002). Electronic information exchanging and resource sharing among 22 colleges or universities in Tianjin. *Tianjin Library Journal*, 2(79):10-11.
- Ma, J.** (2001). Digital library and collaborative knowledge construction. In C. Liu & **J. Ma** (Ed.), *Digital library construction and development* (pp. 275-280). Tianjin, China: Tianjin Science and Technology Publishing Housing.
- Ma, J.** (2001). Challenges and opportunities of digital curators in the traditional archives. *Tianjin Archives*, 2:7-8.
- Ma, J.**, & Sun, S. (1996). Managing the preservation of Tianjin Medical University Archives: Current practice and future development. *Journal of Tianjin Medical University*, 3:124-125.

### AWARDS

- 2<sup>nd</sup> place winner of 2014ALISE/Jean Tague Sutcliffe Doctoral Student Research Poster Competition.
- 2013 Eugene Garfield Doctoral Dissertation Fellowships, \$3000 awarded by Beta Phi Mu
- iConference 2013 Doctoral Colloquium, travel grant, \$1000 sponsored by the NSF, Fort Worth, TX
- 2012 Fall Dissertation Research Grant, \$750 awarded by The Graduate School, Florida State University
- Conference Travel Fund 2012-2013, \$500x2 by the FSU Congress of Graduate and SLIS department

- 2013 Preparing Future Faculty (PFF) fellow certified by the Graduate School at Florida State University
- Attendee of the 2013 FSU president's high lunch table, Dodd Hall, Florida State University

## • **TEACHING EXPERIENCE**

School of Library & Information Studies, Florida State University, Tallahassee, FL August 2007-Present

### **Graduate Teaching Assistant**

#### • **UNDERGRADUATE COURSES:**

- ❖ Health informatics, fall 2007, fall 2008, fall 2009;
- ❖ Advanced health informatics, spring 2009, spring 2010;
- ❖ Consumer health informatics (combined with graduate students), spring 2011, spring 2013;
- ❖ Technology communication for information professionals, fall 2012;  
(Independently worked as a lab instructor for two out of three sessions for three hours per week, total of 65 students);
- ❖ Spreadsheets for Business, fall 2013, spring 2014 (a mixture of more than 600 undergraduates including F2F students at FSU and Panama city campus, distant students residing in and outside of Tallahassee).

#### • **MASTER'S ONLINE COURSES:**

- ❖ Management of health information technology, summer, 2013
- ❖ Computers as persuasive technology, summer, 2013
- ❖ Management information collection, spring 2011 (independently led the first half hour of class for discussion and questions);
- ❖ Health information resources, summer 2009, summer 2010, summer 2011;
- ❖ Introduction of information service, spring 2008, fall 2010, spring 2012;
- ❖ Foundation of information professionals, summer 2008, spring 2012;
- ❖ Social media management, summer 2012;
- ❖ Research methods for information studies, fall 2011;
- ❖ Advanced online searching, fall 2011;
- ❖ Digital libraries, spring 2008, spring 2010;
- ❖ Information needs of children, fall 2010;
- ❖ Information needs of young adults, fall 2010;
- ❖ Virtual reference environment, fall 2007;
- ❖ Introduction of information professionals, fall 2007.

#### • **Invited Lectures:**

- ❖ Metadata: Element of Organization, March 2010, LIS5472 digital libraries instructed by Dr. P. Jørgensen.

- ❖ Nonfiction: Sexuality and Related Issues Developmental Task & Intimacy, November, 2010, LIS5565: information need of young adults instructed by Dr. Gross.
- ❖ Consumer Health Information (CHI) & Consumer Health Informatics, August 2011; August 2012, LIS5916: health information resources instructed by Dr. Dee.
- ❖ Health Information Resources, March 2012, LIS5603: introduction of information service instructed by Dr. Latham.
- ❖ Clinical Information Searching: Introduction to PubMed ®, November 2011, LIS5008: advanced online searching instructed by Dr. Oh.
- ❖ Dervin's Sense-Making Methodology, November, 2012, LIS6279: research method in LIS instructed by Dr. Gross.

• **Invited Panels:**

Cortese, J. Whestone, M., & **Ma, J.** (2009, November). At the boundaries of the iField: Health informatics research. Research panel session, College of Communication and Information, Florida State University, Tallahassee, FL.

**WORK EXPERIENCE**

Arts and Sciences Libraries, University at Buffalo, the State University of New York, Buffalo, NY

***Student Assistant***

January 2006-June 2007

- Assisted library access, collection maintenance and survey

Tianjin Medical University Libraries, Tianjin, China

***Executive Director***

March 2004-August 2004

- Managed daily professional tasks of the two major university libraries (67 faculty and staff) and budgets

***Associate Director***

December 2000-March 2004

- Oversaw day-to-day professional tasks of library departments and staff
- Taught required health information resource retrieval courses at a graduate level

(About 500 medical students each year in biomedicine, public health, nursing, and clinical medicine)

Tianjin Medical University Archives, Tianjin, China

***Director of Archives***

July 1996-December 2000

- Developed computerized management of archives

***Archivist***

July 1990-July 1996

- Managed and preserved historic and current archives

**AFFILIATIONS**

- Association of Library and Information Science Education (ALISE) January 2009-present
- Medical Library Association (MLA) December 2008-present
- Florida Health Science Library Association (FHSLA) January 2008-December 2008

**SERVICES**

COGS (The Congress of Graduate Students)

October 2009- May 2011

- Representative of College of Communication and Information, Florida State University

American Red Cross DSHR (Disaster Services Human Resources) System Member July 2009-Present

- Trained emergency volunteer (local community and nationwide in the Florida Capital Area Chapter )
- Certificated CPR/AED (adult, child, and infant), Standard First Aid, HIV & Bloodborne Pathogen in shelter